

PROFESSIONAL AVIATION MAINTENANCE TRAINING

# Leadership Elements for Flight Department Professionals

*Presented by ServiceElements International in association with FlightSafety International*

*2018 Pricing and Course Information*

**Course Description – 3 Day Course**

Leadership Elements for Flight Department Professionals is designed to help tomorrow's aviation leaders in the flight department. With the advent of new technologies and fast moving expectations, combined with the added complexity of multiple generations in the workplace leads to many challenges. However, with proper leadership skills, these challenges could become opportunities.

Most flight departments rate technical competency as the most important reason for being promoted to a management/leadership role. A majority of aviation professionals rate their technical abilities higher than their people-related skills/abilities. The value proposition for all aviation departments is shifting and the leadership must be prepared to lead.

This three-day course dives into the environment of all flight department managers through several lenses of leadership and team building, while addressing critical challenges and opportunities for growth.

**One Time Training Cost..... \$4,000.00**

This course is eligible to be used under your Event Based Agreement.  
FlightSafety Material Number ..... 305848

**Ground School Course Modules Hours**

Course Introduction .....	1.00
Leadership in Aviation .....	1.00
People Changes in B & GA .....	1.50
Leadership Qualities.....	1.00
Diversity and Communication.....	1.00
Managing Differences .....	1.00
Service Culture.....	1.50
Team Alignment .....	0.50
Empowerment .....	0.75
Silos and Safety .....	1.25
Values Based Leadership.....	1.00
Accountability and Delegation .....	1.00
Managing Difficult Encounters.....	1.00
Leading an Accountable Culture .....	1.00
Team Building .....	1.00
Communication .....	1.00
The "Why" of Things.....	1.00
Financial Alignment.....	0.75
Coaching / Mentoring .....	2.00
Recap.....	0.75
<b>Ground School Training Hours .....</b>	<b>21.00</b>

**Approvals and Limitations**

*Professional development training. Increasing customer value through shared resources.*

**Training Locations & Contact Information**

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