

PROFESSIONAL AVIATION MAINTENANCE TRAINING

# Leadership Elements for Flight Department Professionals

*Presented by ServiceElements International in association with FlightSafety International*

*2018 Pricing and Course Information*

## Course Description – 3 Day Course

Leadership Elements for Flight Department Professionals is designed to help tomorrow's leaders in the maintenance arena. The advent of technology, fast moving priorities and expectations, with added complexities of multiple generations at work can create many challenges. However, with proper leadership skills, these challenges could become opportunities.

Most Aviation Maintenance organizations rate technical competency as the most important reason for being promoted to a manager/leadership position. A majority of aviation professionals rate their technical abilities higher than their people-related skills/abilities. The value proposition for aviation maintenance is shifting and the Leadership must be prepared to LEAD.

This three-day course dives into the environment of Maintenance Managers through several lenses of leadership and team building, while addressing critical challenges and opportunities for growth.

**One Time Training Cost..... \$4,000.00**

This course is eligible to be used under your Event Based Agreement.  
FlightSafety Material Number ..... 305848

## Ground School Course Modules Hours

Course Introduction .....	1.00
Leadership in Aviation .....	1.00
People Changes in B & GA .....	1.50
Leadership Qualities.....	1.00
Diversity and Communication.....	1.00
Managing Differences .....	1.00
Service Culture.....	1.50
Team Alignment .....	0.50
Empowerment .....	0.75
Silos and Safety .....	1.25
Values Based Leadership.....	1.00
Accountability and Delegation .....	1.00
Managing Difficult Encounters.....	1.00
Leading an Accountable Culture .....	1.00
Team Building .....	1.00
Communication .....	1.00
The "Why" of Things.....	1.00
Financial Alignment.....	0.75
Coaching / Mentoring .....	2.00
Recap .....	0.75
<b>Ground School Training Hours .....</b>	<b>21.00</b>

## Approvals and Limitations

*Professional development training. Increasing customer value through shared resources.*

## Training Locations & Contact Information

Dallas North Learning Center, DFW Airport, Texas • 866-486-8733 • 972-534-3200 • fax 972-534-3199 • [dfw@flightsafety.com](mailto:dfw@flightsafety.com)